



Dear guests,

We are very pleased to welcome you to the Edelweiss Lodge.

We are committed to providing you with a safe environment and have implemented new protocols for working to defeat COVID-19. We have redefined our cleaning and safety standards in order to ensure a continued focus on the health and safety of our guests and employees.

In order to avoid any risk of spreading the COVID-19 to other guests and our employees, we kindly ask you not to travel in case of any flu or illness symptoms.

The Alpenrose & Gardens Hotel has implemented the following measures:

- Increased frequency of cleaning and disinfection by our housekeeping team (including frequent cleaning of door handles, and toilets etc.).
- All our employees have been trained on our new protection and hygiene policies.
- Hand sanitizing stations have been installed at hotel entrances and at our front desks.

We guarantee and provide:

- Your room has been thoroughly disinfected
- Plates with portions are placed on the breakfast buffet

Take care of your health and protect others (rules of hygiene and conduct according to the Federal Office of Public Health FOPH)

- Keep a distance of at least 2 meters from other guests and employees
- Disinfect your hands regularly
- Sneeze and cough into a handkerchief or bend your arms
- Stay at home if symptoms occur
- If possible, avoid cash

At your request, we will gladly provide you with protective gloves and hygiene masks which are available at the reception and are free of charge during your stay.

Thank you for your understanding. If you have any questions, please do not hesitate to contact us.

Kind regards,

Hotel Manager